EXHIBIT 43

Case: 1:15-cv-00506-MWM Doc #: 80-50 Filed: 10/04/17 Page: 2 of 7 PAGEID #: 3747 CADETAIL

ISSUE case id created orVin series :	
ISSUE case id created orVin series	

OTHER K2873727 1/20/2015 KNDPCCA66B7

SPORTAGE

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CADETAIL

series_year

2011

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CADETAIL

history

- *** NOTES 01/20/2015 01:10 PM US Mountain Standard Time CWilliams Action Type:Manager review Dispatching to NCA
- 1. service manager called in and stated sunroof shattered while driving
- 2. possible product liabilty case
- 3. please review the case and contact the customer and dealership accordingly
- *** PHONE LOG 01/21/2015 02:23 PM Pacific Daylight Time SMarino Action Type:Outgoing call Called dealer, CA224 spoke to Dominick, service mgr
- 1. Reviewed case with Dominick
- 2. Requested pictures
- *** PHONE LOG 01/22/2015 08:20 AM Pacific Daylight Time SMarino Action Type:Outgoing call
- *** PHONE LOG 01/22/2015 08:24 AM Pacific Daylight Time SMarino Action Type:Outgoing call Called dealer, CA224 Spoke to Dominick
- 1. Writer requested pictures
- *** NOTES 01/22/2015 11:32 AM Pacific Daylight Time SMarino Action Type:Dealer contact Received email pictures reviewed

Sent email to Dominick Mongelli, service mgr @ CA224

- 1. After reviewing pictures: there is not any obvious sings of cause of the sunroof shatter, either due to external impact or not.
- 2. Advised KMA has authorized replacement of the sunroof as a one-time good will gesture on the behalf of the customer.
- *** PHONE LOG 01/22/2015 11:45 AM Pacific Daylight Time SMarino Action Type:Outgoing call Called dealer, CA224 Spoke to Dominick
- 1. Writer advised on payment process

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	MDL CD	DATE MEG	DATE MUII	DATE TIC DOOF
MDL MY	MUL UU	DATE MICG	DATE WILL .	DATE TIS PROI

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RTL_YR_MCD_OPT CD_ACC DLR DLRNAME ST

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da ISSUPE	P WEEK	

1/18/2015